

## NortonLifeLock<sup>™</sup> - Benefit Guide

## Identity theft continues to evolve and so do NortonLifeLock<sup>™</sup> solutions

No one can prevent all identity theft, so staying informed and knowing what to do when your identity is threatened can give you greater peace of mind. *ID Navigator Powered by NortonLifeLock* provides you with the tools to help keep you informed of potential threats to your identity so you can act quickly.

The dark web is continuously patrolled for information that may belong to you, and you're notified if it's found. Should large-scale data breaches occur, NortonLifeLock will keep you informed. To help detect credit fraud, key changes to your credit file are monitored with One-Bureau Credit Monitoring<sup>1</sup>. And if your wallet is stolen, you'll receive guidance to help cancel or replace credit cards, insurance identification and other key documents.

Should you do become a victim of identity theft, a U.S.-based Identity Restoration Specialist will help guide you on the next steps to take to help resolve the issue.

As an EdFed Rewards Visa Credit cardholder, you will also have access to special discounts on other NortonLifeLock<sup>™</sup> products.

Existing NortonLifeLock<sup>™</sup> ID theft protection members – contact NortonLifeLock (1-866-228-2261) to discuss your needs if you are interested in ID Navigator Powered by NortonLifeLock.

**To confirm eligibility, visit <u>www.cardbenefitidprotect.com</u></u>. Once verified, you will be redirected to the offer page on Norton.com where ID Navigator enrollment is available.** 

## Smart tools to help against the evolving threat of identity theft

How ID Navigator Powered by NortonLifeLock can help provide you with greater peace of mind:

• **Dark Web Monitoring** continuously patrols the dark web and private forums looking for personal information that may belong to you. Should it be found, notifications are sent with suggested steps.

• **Data Breach Notifications** sends notifications on large-scale breaches so you can act quickly should a breach affect your personal information.

• **Stolen Wallet Assist** A stolen wallet can mean a lost identity. If your wallet is stolen you will receive guidance to help you cancel or replaced key documents like your credit cards, driver's licenses, Social Security cards, insurance cards and more.

• **One-Bureau Credit Monitoring Alerts**<sup>1</sup> helps you stay on-top of your credit to help detect fraud more quickly, alerts are sent when key changes are made to your credit file with a major credit bureau.

• Credit, Bank & Utility Account Freezes provides instructions and links so you can quickly freeze credit, bank and utility files with each consumer reporting company to help protect you against criminals opening unauthorized accounts in your name.

1-Two requirements must be met to receive the One-Bureau Credit Monitoring feature: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file that contains sufficient credit history information. If these requirements are not met you will not receive credit features from Equifax. You will receive Credit Features once the verification process is successfully completed. Any credit monitoring from Equifax will take several days to begin after your successful plan enrollment.



• **Restoration Assist** US-based Identity Restoration Specialists are available Monday to Friday 9 a.m. – 8 p.m. EST with guidance and with next steps to assist you should you become a victim of identity theft or other suspicious activity.

• **US-based Member Services & Support** is available Monday to Friday 9 a.m. – 9 p.m. EST; and Saturday 10 a.m. – 4 p.m. EST.

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